SERVICES FOR STUDENTS AT BANNATYNE

CONFIDENTIAL
‘ONE-STOP’
STUDENT-CENTRED
INTERDISCIPLINARY SERVICE
PROMOTING HEALTH,
WELLNESS AND SUCCESS
Services for Students at the Bannatyne Campus (SS@BC) provides confidential consultation, support and referral services to all RFHS students. As a unit reporting to UM Student Affairs, SS@BC is administratively separate and distinct from your academic program and exists solely to support your personal and academic success. SS@BC is intended as a one-stop service hub in which you can access a wide range of services, including counselling and mental health services, advocacy, academic accommodations, career advising, learning skills development, and financial aid. Most services are available on an appointment basis, although urgent cases are handled on a priority basis. Hours are extended for some services to accommodate busy student schedules.

**STUDENT SUPPORT COORDINATOR:** provides leadership to the SS@BC team and meets privately and confidentially with students to assess their needs and determine how best to address them. The Coordinator works in close collaboration with other staff at SS@BC in a stepped-care treatment model intended to provide timely and integrated care to address students’ needs. [umanitoba.ca/student/bannatyne/](umanitoba.ca/student/bannatyne/)

**STUDENT COUNSELLING AND MENTAL HEALTH SERVICES:** offers a wide range of free and confidential services, including individual, couple, and group counselling, developmental workshops, and psychiatric consultation. Same-day appointments may be available for some services. [umanitoba.ca/student/counselling/](umanitoba.ca/student/counselling/) or stop by the SS@BC office to learn more about our mental health services.

**STUDENT ADVOCACY:** provides confidential services for receiving student complaints, and serves as a general information source regarding student rights and responsibilities. Students are assisted in the resolutions of concerns arising from actions or decisions taken by the university, and advised of policies and procedures to follow. [umanitoba.ca/student/resource/student_advocacy/](umanitoba.ca/student/resource/student_advocacy/)

**CALL OR VISIT:**
To schedule an appointment or to learn more about our services, call 204-272-3190 or visit us at S211 Medical Services Building on the Bannatyne Campus
STUDENT ACCESSIBILITY SERVICES: U of M students with disabilities who have had support recommended and verified by a registered health professional can access support through SAS. SAS offers academic accommodations and supports based on individual needs and the academic standards of the student’s program. [umanitoba.ca/student/saa/accessibility/](http://umanitoba.ca/student/saa/accessibility/)

CAREER SERVICES: works with all RFHS students by offering both online and in-person services to support career decision making, job search and to assist in developing a career plan. Career Services can help students learn how to make informed career decisions, explore career possibilities, understand effective job search strategies, and create a resumé/CV and cover letter. [umanitoba.ca/student/careerservices/](http://umanitoba.ca/student/careerservices/)

ACADEMIC LEARNING CENTRE: provides support to all U of M students as they develop academic strengths and skills in writing, researching and learning. At the Bannatyne campus, ALC services include one-on-one tutoring, workshops, and online resources. Contact the SS@BC office to book an appointment: [umanitoba.ca/student/academiclearning/](http://umanitoba.ca/student/academiclearning/)

FINANCIAL AID AND AWARDS: assists students by administering financial aid programs that help them meet the cost of their education, while recognizing and rewarding them for their academic and other related achievements. FAA also provides other need-based programs to assist students during difficult times, such as emergency loans and a food bank. [umanitoba.ca/student/fin_awards](http://umanitoba.ca/student/fin_awards)

CONNECTION WITH OTHER SERVICES AS NEEDED: Staff from other units, such as the International Centre, Student Life, and Human Rights and Conflict Management can meet with RFHS students in conjunction with SS@BC.

SERVICES FOR FACULTY AND STAFF

Consultation and referrals: SS@BC offers consultations on how to engage, manage or respond to students of concern. We are a referral source for students in need of additional support. Our office provides education and information on support services and promotes positive well-being for our campus community. Additionally, we act as the point of contact for CREST (Campus Resource and Enhanced Support Team) and STATIS (Student Threat Assessment, Triage, Intervention, and Support team). Please contact us or refer a student to our office if you feel they may benefit from any of the services listed above.
SERVICES FOR STUDENTS AT BANNATYNE

SERVICES ARE AVAILABLE TO ALL RADY FACULTY OF HEALTH SCIENCES STUDENTS, STAFF AND FACULTY

Appointments and consultations are available to the Services for Students at Bannatyne Campus office.

S211 Medical Services Building
Phone: (204) 272-3190
Fax: (204) 789-3794
Email: Bcstudentservices@umanitoba.ca

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