Mobile Crisis Service
COVID-19 Definitions

COVID-19 Positive patients, residents or clients are those who have been tested and have a positive test result and who have not been deemed “recovered” by Public Health or by Infectious Disease (if an inpatient).

COVID-19 Suspect patients, Residents and/or Clients are those who meet the criteria for COVID-19 testing AND who have been swabbed AND whose test result is pending.

COVID-19 Non-Suspect patients, residents or clients are those who do not meet the criteria for testing and/or those who have been tested and their results are negative and/or those who have been tested and their results are positive but they have been deemed “recovered” by Public Health, or by Infectious Disease (if an inpatient).
## PPE – Mobile Crisis Service

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<th>Areas Included</th>
<th>Activity</th>
<th>Type of PPE</th>
<th>Specific Instructions</th>
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<td>Home/community visit</td>
<td>Providing Direct Client Care</td>
<td>Procedure mask</td>
<td>Wear gloves as per routine practice (point of care risk assessment) AND as directed in specific instructions</td>
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|                      | Eye protection                    | Gowns                        | **Masks**  
  • A mask will be worn for all client visits  
  • Do not remove your mask but wear between multiple client visits (either apartment suites or home) if doing multiple visits in a day  
  • Remove and discard your mask at the end of shift  
  • Change mask if it becomes wet, damaged or soiled  
  • If a mask is removed from the face, it must be discarded and a new one used  

**Eye Protection**  
  • **Eye protection will be worn for all client visits**  
  • Put on eye protection before entering a home  
  • Eye protection should be worn for multiple client visits and/or multiple shifts unless damaged or lenses scratched  
  • Remove and disinfect for breaks, before driving and at the end of shifts.  
  • Eye protection to be used throughout the shift with appropriate cleaning and disinfecting protocols. Wherever possible, retain face shields, lenses and/or frames and disinfect eye protection at the end of the shift.  
  • Store frame in a way to prevent contamination (e.g. in a Ziploc bag)  

**Gloves**  
  • Gloves are not required for every patient interaction.  
  • Gloves are to be worn as per routine practice (e.g. MRSA, Scabies, blood or body fluid contact or excessive soiling)  
  • Gloves are to be worn with COVID-19 positive or suspect clients  
  • Disposable gloves must never be reused or washed  
  • Gloves do not replace the need for hand hygiene. Hand Hygiene must be done before putting on gloves AND after removing them  
  • Gloves must be changed when they become visibly soiled  
  • Gloves must not be worn outside of the client’s home, this increases the risk of transmission  

**Gowns**  
  • Gowns are to be worn in the home with COVID-19 positive or suspect clients  
  • Gowns must be removed when leaving the home  
  • Gowns are not to be reused between clients

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**April 21, 2020 Provincial Requirements for Personal Protective Equipment (PPE)**