

Crisis Response Services

COVID-19 Definitions

Green Zone - COVID-19 Non-Suspect patients, residents or clients are those who do not meet the criteria for testing and/or those deemed “recovered” by Public Health (if not admitted) or by Infection Prevention and Control (if admitted).

Orange Zone - COVID-19 Suspect patients, Residents and/or Clients who have been tested and the result is pending OR those who, based on clinical symptoms or exposure history, need to be tested for COVID-19.

Exposure history includes: close contact in the last 14 days with a known COVID-19 positive patient OR laboratory exposure to the virus in the last 14 days OR travel outside of Manitoba in the last 14 days (excluding travel to Western Canada, the Territories or Ontario west of Terrace Bay).

Red Zone - COVID-19 Positive patients, residents or clients are those who have been tested and have a positive test result and who have not been deemed “recovered” by Public Health (if not admitted) or by Infection Prevention and Control (if admitted).

PPE – Crisis Response Services – Crisis Response Centre

Areas	Activity	Type of PPE for COVID-19 Non-Suspect	Type of PPE for COVID-19 Positive and COVID-19 Suspect
<p>Crisis Response Centre (CRC)</p> <p>CRC Rapid Access to Addictions Medicine (RAAM)</p>	<p>Direct client/patient care</p> <p>All patients presenting with influenza-like-illness, shortness of breath or other respiratory symptoms are to be placed, at a minimum, on droplet/contact precautions.</p> <p>Patients who are unable to provide a COVID-19 screening history (psychotic, delirious) are to be placed, at a minimum, on droplet/contact precautions until such time that an appropriate history and/or collateral information can be obtained.</p>	<p>Extended use of same mask for repeated interactions with multiple patients.</p> <p>Store and reuse same procedure mask following coffee break (s) unless caring for patient requiring additional precautions for respiratory viruses; change mask following meal break Change mask if it becomes wet, damaged, or soiled</p> <p>Eye protection to be used throughout the shift with appropriate cleaning and disinfecting protocols. Remove and clean/disinfect at breaks and at end of shift. Wherever possible, retain face shields, lenses and/or frames and disinfect eye protection at the end of the shift.</p> <p>Gloves are not required for every patient interaction however meticulous attention to hand hygiene is required.</p> <p>Gloves should only be applied as per Routine Practices and Additional Precautions (e.g. MRSA, Scabies, blood or body fluid contact or excessive soiling)</p> <p>Gowns are to be used as per routine practices (e.g. MRSA, Scabies, blood or body fluid contact or excessive soiling) AND in situations requiring additional precautions</p> <p>Hand Hygiene before/after donning/doffing gloves or contact with patient or patient environment without gloves</p>	<p>Extended use of same procedure mask, eye protection for repeated interactions with multiple patients; discard and replace mask following breaks.</p> <p>Change mask if it becomes wet, damaged, soiled and/or at breaks.</p> <p>If point of care risk assessment indicates use of N95, extend use of same N95 respirator, for repeated interactions with multiple patients.</p> <p>Change respirator if it becomes wet, damaged, soiled and/or at breaks.</p> <p>Eye protection to be used throughout the shift with appropriate cleaning and disinfecting protocols. Remove and clean/disinfect at breaks and at end of shift. Wherever possible, retain face shields, lenses and/or frames and disinfect eye protection at the end of the shift.</p> <p>Gowns are to be used as per routine practices (e.g. MRSA, scabies, blood or body fluid contact or excessive soiling) AND in situations requiring additional precautions AND with COVID-19 Positive and/or Suspect residents. Extended use of gowns between COVID-19 Positive patients.</p> <p>Gloves must be applied and changed per Routine Practices and Additional Precautions (e.g. MRSA, scabies, blood or body fluid contact or excessive soiling).</p> <p>Hand Hygiene before/after donning/doffing gloves or contact with patient or patient environment without gloves</p>

PPE – Crisis Response Services – Client Transport

Areas	Activity	Type of PPE	Specific Instructions
<p>Client Transport (from CRC to HSC Emergency)</p>	<p>Present in the designated area</p> <p>During any activity that requires a primary care provider or nurse to accompany the client, the nurse or primary care provider assumes responsibility for pushing the wheelchair.</p>	<p>Procedure mask</p> <p>Eye protection (see specific instructions)</p> <p>Gowns (see specific instructions)</p> <p>Gloves (see specific instructions)</p>	<p>Extended use of same procedure mask, eye protection for repeated interactions with multiple patients; discard and replace mask following breaks.</p> <p>Change mask IF it becomes wet, damaged, or soiled</p> <p>With COVID-19 Positive and/or Suspect patients if point of care risk assessment indicates use of N95, extend use of same N95 respirator, for repeated interactions with multiple patients.</p> <p>Change respirator if it becomes wet, damaged, soiled and/or at breaks.</p> <p>Eye protection to be used throughout the shift with appropriate cleaning and disinfecting protocols. Remove and clean/disinfect at breaks and at end of shift. Wherever possible, retain face shields, lenses and/or frames and disinfect eye protection at the end of the shift.</p> <p>Gowns are to be used as per Routine Practices and Additional Precautions (e.g. MRSA, Scabies, blood or body fluid contact or excessive soiling) AND with COVID-19 Positive and/or Suspect patients</p> <p>With COVID-19 Positive AND Suspect patients, gloves must be applied and changed per Routine Practices and Additional Precautions (e.g. MRSA, scabies, blood or body fluid contact or excessive soiling).</p> <p>Hand Hygiene before/after donning/doffing gloves or contact with patient or patient environment without gloves</p>

Mobile Crisis Service

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PPE – Mobile Crisis Service

Areas Included	Activity	Type of PPE	Specific Instructions
Home/community visit	Providing Direct Client Care	Procedure mask Eye protection Gloves Gowns	<p>Masks</p> <ul style="list-style-type: none"> • A mask will be worn for all client visits • Extended use of same mask for repeated interactions with multiple patients • Change mask if it becomes wet, damaged or soiled • With COVID-19 Positive and/or Suspect patients if point of care risk assessment indicates use of N95, extend use of same N95 respirator, for repeated interactions with multiple patients. Change respirator if it becomes wet, damaged, soiled and/or at breaks. <p>Eye Protection</p> <ul style="list-style-type: none"> • Eye protection will be worn for all client visits • Eye protection to be used throughout the shift with appropriate cleaning and disinfecting protocols. Remove and clean/disinfect at breaks, before driving and at end of shift. Wherever possible, retain face shields, lenses and/or frames and disinfect eye protection at the end of the shift. • Put on eye protection before entering a home • Store frame in a way to prevent contamination (e.g. in a Ziploc bag) <p>Gloves</p> <ul style="list-style-type: none"> • Gloves are not required for every patient interaction however meticulous attention to hand hygiene is required. • Gloves are to be worn as per Routine Practice and Additional Precautions (e.g. MRSA, Scabies, blood or body fluid contact or excessive soiling) • Gloves are to be worn with COVID-19 Positive and Suspect clients • Gloves must not be worn outside of the client's home, this increases the risk of transmission <p>Gowns</p> <ul style="list-style-type: none"> • Gowns are to be worn in the home with COVID-19 Positive or Suspect clients • Gowns must be removed when leaving the home • Gowns are not to be reused between clients

Crisis Response Services – Crisis Stabilization Unit

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PPE – Crisis Stabilization Unit

Areas	Activity	Type of PPE	Specific Instructions
Crisis Stabilization Unit	Direct client/patient care	<p>Procedure mask Eye protection (see specific instructions) Gowns (see specific instructions) Gloves (see specific instructions)</p> <p>All patients presenting with influenza-like-illness, shortness of breath or other respiratory symptoms are to be placed, at a minimum, on droplet/contact precautions.</p>	<p>Extended use of same mask for repeated interactions with multiple patients</p> <p>Change mask IF it becomes wet, damaged, soiled</p> <p>With COVID-19 Positive and/or Suspect patients if point of care risk assessment indicates use of N95, extend use of same N95 respirator, for repeated interactions with multiple patients.</p> <p>Change respirator if it becomes wet, damaged, soiled and/or at breaks.</p> <p>Eye protection to be used throughout the shift with appropriate cleaning and disinfecting protocols. Remove and clean/disinfect at breaks and at end of shift. Wherever possible, retain face shields, lenses and/or frames and disinfect eye protection at the end of the shift.</p> <p>Gowns are to be used as per Routine Practices and Additional Precautions (e.g. MRSA, Scabies, blood or body fluid contact or excessive soiling) AND/OR with COVID-19 Positive and/or Suspect patients</p> <p>Gloves are not required for every patient interaction however meticulous attention to hand hygiene is required.</p> <p>With COVID-19 Positive AND Suspect patients, gloves must be applied and changed per Routine Practices and Additional Precautions (e.g. MRSA, scabies, blood or body fluid contact or excessive soiling).</p> <p>Hand Hygiene before/after donning/doffing gloves or contact with patient or patient environment without gloves</p>