

Financial Supports Available During COVID-19

Canadian Emergency Response Benefit (CERB)

Up to 16 weeks supplementary income (\$500/week) if you have stopped working due to COVID-19.

- Must be residing in Canada and at least 15 years old. Previously employed and/or self-employed of at least \$5 000 in 2019.
- **Note:** you cannot have earned more than \$1,000 in employment or self-employment income for 14 or more consecutive days within the four week benefit period of your claim.

Check the website to register and other parameters regarding this benefit.

- <https://www.canada.ca/en/services/benefits/ei/cerb-application.html>

Employment Income Assistance (EIA)—Provincial Government program

Online and phone applications are being used at this time. You will be contacted by an EIA staff at the telephone number that you give us to discuss your eligibility for income assistance.

Call: **204—948-2888 or 1-855-944-8111**

Online applications available at the website below:

- <https://www.gov.mb.ca/fs/eia/>

Employment Insurance (EI)—Federal Government program

Provides regular benefits to individuals who lose their jobs through no fault of their own. Applications and eligibility criteria found below.

- <https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html>

Manitoba Hydro

Struggling to pay your bill due to COVID-19 pandemic flexible payment plans through Manitoba Hydro.

Have your account number, service address and primary phone number.

Call: **204-480-5900 or 1-888-624-9376**

W: <https://www.hydro.mb.ca/covid19/>

City of Winnipeg Utility

If you are struggling to pay your utility bill related to the COVID-19 pandemic flexible payment plans available through the City of Winnipeg

Call: **204-986-BILL (2455)** or **311**, email: utilitybill@winnipeg.ca

- <https://myutilitybill.winnipeg.ca/UtilityPortal/announcements>

Unable to pay **rent**—Pay what you can. Residential Tenancy board has suspended all non-emergency hearings—outstanding rent will be expected to be paid.

If your landlord is demanding you to leave:

Call: **Tenant-Landlord Cooperation-204-927-2335**

Call: **Residential Tenancies Branch-204-945-2476**

Youth Employment Services (Ages 16-29)

Limited services still available, online and over the phone for job searching Mon-Fri 8:30-4:30

Call: **204-987-8661**

W: <https://www.yesmb.ca/>

Opportunities for Employment (OFE)

Limited services still available online and over the phone, including a live chat option on their website.

Call: **204-925-3490**, email: ofe@ofe.ca W: <https://ofe.ca/update-covid-19-awareness-ofe-emergency-preparedness/>