

Algorithm Process for Managing Visitors who Present to Points of Entry

Person presents. Maintain spatial separation. Staff to confirm individual is a visitor.

Ask: *What is the purpose of your visit?* During the COVID-19 pandemic, we are not allowing visitors except for exceptional circumstances. Can you tell me a bit more about the reason for your visit?

No visitors will be allowed to visit the patient unless the patient meets one of the Exceptions below AND the visitor meets the Screening Questions below. One (1) visitor only may be admitted following appropriate screening.

Exceptions:

- Critically ill or critically injured patient (just admitted or status change)
- End of life (imminent or this may be the only opportunity for that particular visitor to see them e.g. drove in from out of town and won't likely get back in time to see them again)
- Patient is unable to give consent due to level of consciousness or nature of the injury/illness
- Children under 18 years of age
- Obstetrics-Labour and Delivery and postpartum
- Patient has severe cognitive delay or impairment
- Communication disabilities that cannot be accommodated within the facility in a timely manner (deaf, non-verbal)
- Significant or new onset mental illness which the mental health team has determined requires support.
- Significant discussions on results (e.g. communicating that a condition is terminal) or treatment decisions with physicians when that cannot be accomplished through family conference by telephone/teleconference (continuing treatment versus palliation, conservative treatment versus extensive surgery, including amputations)
- Legal documentation must be completed for disposition or continuing care
- Complex discharge planning when one visit and/or visitor is required for teaching and assistance in supporting patient in discharge plan.
- To accompany someone who is frail out of hospital after discharge from in patient or would not be able to attend their appointment/diagnostic test, etc on their own.
- To accompany a patient out of hospital after discharge or after a procedure/conscious sedation, etc when they need support to mobilize and navigate out of the building.

Does patient meet one of these exceptions?

Yes

Ask: *Do you have any cold or flu symptoms?*

Yes →

In order to keep you and our patients and staff safe, we are not able to allow you to visit today.

Politely ask person to leave and return after their symptoms have passed.

No

Ask: *In the last 14 days have you:*

- Returned from travel outside Manitoba; **OR**
- Had exposure+ to a confirmed case of COVID-19; **OR**
- Had laboratory exposure working directly with biological specimens that contain COVID-19

Yes →

In order to keep you and our patients and staff safe, we are not able to allow you to visit today.

Politely ask person to leave and return after they have reached the end of their 14 day self-isolation period

No

You are allowed to visit today. Instruct person and escort to clean hands with alcohol-based hand rub. Provide directions to appropriate area if needed

+ Exposure includes attendance at large group settings where someone has been confirmed to have COVID-19.

Notes for Other Exceptions:

- i) End of Life (exceptional circumstance: up to 5 visitors)
- i) Any exceptions beyond those stated above must be reviewed and approved by the Director.