COVID-19 Process for Managing Visitors to Long Term Care ORANGE/RED

Person presents. Maintain spatial separation.
Staff to confirm individual is a designated family caregiver.

General Visitation is suspended. Exceptions exist for End of Life Care (Orange/Red) and Outdoor Visits (Orange). Non-essential services are suspended.

Indoor visits by designated family caregivers may continue, as per **RED/Orange Level** PCH Resident Visitation Principles https://sharedhealthmb.ca/files/covid-19-pch-visitation-principles.pdf

Maximum of (1) out of the 2 designated family caregiver per resident may be permitted at a time following appropriate screening. Exception, End of Life Care.

- Ensure visitors maintain 2 metre/6 feet of separation in the screening lineup and perform hand hygiene
- Follow the Shared Health guidance on personal protective equipment (PPE) for visitor screening: *https://sharedhealthmb.ca/files/ppe-provincial-requirements-visitor-and-staff-screening.pdf*
- If concerns are raised regarding these questions, a facility designate should be available for immediate escalation and response

Does the person meet visitor criteria?

No

Visits that do not meet the criteria above will not be permitted.

Politely ask the person to leave.

Concerns should be escalated to individual facility managers.

Yes

Ask: In the past 14 days, have you returned from travel outside of Manitoba (not including travel to Western Canada, the Territories or Ontario west of Terrace Bay)?

Yes

In order to keep you and our residents and staff safe, we are not able to allow you to visit today.

Politely ask person to leave and return after they have reached the end of their 14 day self-isolation period, as long as they have not developed symptoms.

No

Ask: In the past 14 days, have you had exposure* to a confirmed case of COVID-19?
**Exposure may include scenarios like: large events or settings with confirmed case(s) of COVID-19*

Yes

In order to keep you and our residents and staff safe, we are not able to allow you to visit today.

Politely ask person to leave and return after they have reached the end of their 14 day self-isolation period, as long as they have not developed symptoms.

No

Ask: In the past 14 days, have you been instructed to self-isolate?

Yes

In order to keep you and our residents and staff safe, we are not able to allow you to visit today.

Politely ask person to leave and return after they have reached the end of their 14 day self-isolation period, as long as they have not developed symptoms.

No

Ask: In the past 14 days, have you had:

- New onset of any of the following symptoms: fever/chills, cough, sore throat/ hoarse voice, shortness of breath/ breathing difficulties, loss of taste or smell, vomiting or diarrhea (more than 24 hours), poor feeding (infant) **OR**
- New onset of two or more of the following symptoms: runny nose, muscle aches, fatigue, conjunctivitis (pink eye), headache, skin rash of unknown cause, nausea or loss of appetite

Yes

In order to keep you and our residents and staff safe, we are not able to allow you to visit today.

Politely ask person to leave and return after their symptoms have been resolved for 72 hours.

Suggest to symptomatic person that they be tested for COVID-19. Refer to https://www.gov.mb.ca/covid19/locations.html

No

You are allowed to visit today.

Instruct person and escort to clean hands with alcohol-based hand rub. Provide directions to appropriate area if needed