MEMO

Date: March 28, 2020

To: All Staff
From: Kerry Legal, Human Resources Lead, COVID-19 Operations Section

Re: COVID-19 Testing IS NOT A REQUIREMENT for Employment Insurance Sick Benefit Eligibility

Service Canada has confirmed the following regarding eligibility for Employment Insurance sick benefits:

- **COVID-19 testing is not a requirement.** Whether or not an individual has been tested for COVID-19 has no bearing or impact on their eligibility for sick benefits.

- The requirement for a medical certificate has been waived.

More information regarding EI benefits and COVID-19 can be found at the following link:


In accordance with PHIA, employers are unable to provide personal health information. Should employers receive calls related to COVID-19 testing and employee EI sick benefit eligibility, our responsibilities under PHIA should be referenced in addition to the above guidance from Service Canada that this information does not impact the individual’s eligibility.