1. Why am I being transferred?
To ensure that we continue to have capacity to care for all patients who need to be admitted to hospital, care teams must share the increased patient demand across health-care facilities, in all regions of the province.

In these times of increased demand on our hospitals, care needs of patients, as assessed by their care team, will be aligned to sites best able to support their needs. Every effort is being made to ensure patients are transferred to the closest available facility that is best able to provide the appropriate level of care. In some instances, where space is not available nearby, patients may be transferred to a facility in another health region within Manitoba.

2. What precautions are in place to ensure I’m not at greater risk from COVID-19?
Preventative measures remain in place to reduce the risk of COVID-19 within hospitals. This includes screening of staff and visitors, appropriate personal protective equipment, and enhanced cleaning and disinfecting.

The health and safety of patients is our top priority, and as such, all precautions and standards continue to be met.

3. How will this impact my ability to have visitors?
Inpatient Visitation Principles continue to restrict access to acute care facilities however exceptions do exist.


4. What are my options?
Your safety is our primary focus. Our first priority is to ensure that we provide the appropriate environment of care for you. At this time, that requires a transfer to another hospital.

5. Will I be charged for the transfer?
If required, transportation will be organized by the hospital, in collaboration with your family. You will not be charged for your transportation to the hospital, or for the return trip to your home community.

6. Why can’t I stay where I am?
Your care team has identified your care plan and individual care needs as being appropriate for ongoing care at another hospital.

Every effort is being made to ensure patients are transferred to the closest available facility able to provide the right level of care. In some instances, where space is not available nearby, patients will be transferred to a facility in another health region.