

Triage Process for Alternate Points of Entry (Other than Emergency/Urgent Care)

Person+ presents. Maintain spatial separation.
Staff confirms individual is a patient and asks: *Have you in the past 14 days**:

- Returned from **travel outside Manitoba**; **OR**
- Had *exposure to a confirmed case of COVID-19;
OR
- Had laboratory exposure, in a person who works directly with biological specimens known to contain COVID-19

NOTE:

Health care providers should confirm setting AND how individual was notified.

Screening criteria are intended to supplement clinical judgement, not supersede it

***Exposure** may include scenarios like: large events or settings with confirmed case(s) of COVID-19;

Yes

No

- Maintain 2 metre (6 feet) distance
- Instruct person and escort (if necessary) to clean hands with alcohol-based hand rub
- Provide a mask to person and escort
- Move them into a segregated waiting area (designated in advance)
- Tell the person someone is coming to speak with them

Ask: *Do you have any cold or flu symptoms?*

Yes

No

Instruct person and escort to clean hands with alcohol-based hand rub. Provide directions to appropriate area if needed.

Yes

Manager/supervisor or designated lead person in screening area

- Receive history from screener
- Contact clinical area to ask if the appointment can be rescheduled or if the person should still attend appointment.
 - If person **does need to attend**, tell them to go directly to the area. Provide information on testing options
 - If **appointment is not critical** and no negative impact to health to delay, tell person to leave and contact clinic/area to reschedule. Provide information on testing options:

SAY: *In order to keep you and our patients safe, your appointment will need to be rescheduled. I will provide you with information about where to go to get tested for COVID-19*

Provide COVID-19 Screening Fact Sheet <https://sharedhealthmb.ca/files/covid-19-screening-fact-sheet.pdf>

Politely ask person to leave and return after they have reached the end of self-isolation period and no longer have symptoms

+ For purpose of IP&C- Patients from Nunavut & NW Ontario are considered Manitobans

*If escort present and required for patient assistance, screen escort as well