Triage Process for Alternate Points of Entry (Other than Emergency/Urgent Care)

Person+ presents. Maintain spatial separation.
Staff confirms individual is a patient and asks: Have you in the past 14 days*:

- Returned from travel, including outside of Manitoba; OR
- Had exposure+ to a confirmed case of COVID-19; OR
- Had laboratory exposure working directly with biological specimens that contain COVID-19 OR
- Are you a symptomatic worker or volunteer in essential services++, including health care worker or first responder? OR
- Are you a symptomatic resident or worker in a remote or isolated community or congregate setting, such as a correctional facility, shelter, long term care or residential facility, or a remote work camp? OR
- Are you symptomatic and do you live with a health care worker, first responder or worker in a congregate setting such as correctional facility, shelter, long-term care facility or residential facility?

Manager/Supervisor or designated lead person in screening area
- Receive history from screener
- Contact clinical area to ask if the appointment can be rescheduled or if the person should still attend appointment.
  - If person does need to attend, tell them to go directly to the area. Provide information on testing options
  - If appointment is not critical and no negative impact to health to delay, tell person to leave and contact clinic/area to reschedule. Provide information on testing options:
    SAY: In order to keep you and our patients safe, your appointment will need to be rescheduled. I will provide you with information about where to go to get tested for COVID-19.
    Provide COVID-19 Screening Fact Sheet
    Politely ask person to leave and return after they have reached the end of self-isolation period and no longer have symptoms

NOTE:
Health care providers should confirm setting AND how individual was notified.
Screening criteria are intended to supplement clinical judgement, not supersede it

+ Exposure may include scenarios like: large events or settings with confirmed case(s) of COVID-19.
++First responders include police, firefighters and paramedics.

**For purpose of IP&C- Patients from Nunavut & NW Ontario are considered Manitobans

++Essential services are those workplaces permitted to remain open during the shutdown of non-essential workplaces mandated by Public Health Orders.

*If escort present and required for patient assistance, screen escort as well