**Triage Process for Alternate Points of Entry (Other than Emergency/Urgent Care)**

Person+ presents. Maintain spatial separation.
Staff confirms individual is a patient and asks: *Have you in the past 14 days*:

- Returned from **travel outside Manitoba**; **OR**
  - Had **exposure** to a confirmed case of COVID-19; **OR**
  - Had laboratory exposure, in a person who works directly with biological specimens known to contain COVID-19

**NOTE:**

Health care providers should confirm setting AND how individual was notified.

Screening criteria are intended to supplement clinical judgement, not supersede it

**Exposure** may include scenarios like: large events or settings with confirmed case(s) of COVID-19;

- Maintain 2 metre (6 feet) distance
- Instruct person and escort (if necessary) to clean hands with alcohol-based hand rub
- Provide a mask to person and escort
- Move them into a segregated waiting area (designated in advance)
- Tell the person someone is coming to speak with them

Ask: *Do you have any cold or flu symptoms?*

- Yes
  - Instruct person and escort to clean hands with alcohol-based hand rub.
  - Provide directions to appropriate area if needed.
- No

**Manager/supervisor or designated lead person in screening area**
- Receive history from screener
- Contact clinical area to ask if the appointment can be rescheduled or if the person should still attend appointment.
  - If person **does need to attend**, tell them to go directly to the area. Provide information on testing options.
  - If appointment is **not critical** and no negative impact to health to delay, tell person to leave and contact clinic/area to reschedule. Provide information on testing options:

  SAY: *In order to keep you and our patients safe, your appointment will need to be rescheduled. I will provide you with information about where to go to get tested for COVID-19*


  Politely ask person to leave and return after they have reached the end of self-isolation period and no longer have symptoms

**For purpose of IP&C**—Patients from Nunavut & NW Ontario are considered Manitobans

**If escort present and required for patient assistance, screen escort as well**

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*April 6, 2020*  
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