Triage Process for Alternate Points of Entry (Other than Emergency/Urgent Care)

Manager/supervisor or designated lead person in screening area
- Receive history from screener
- Contact clinical area to ask if the appointment can be rescheduled or if the person should still attend the appointment.
  - If person does need to attend, tell them to go directly to the area. Provide information on testing options
  - If appointment is not critical and no negative impact to health to delay, tell person to leave and contact clinic/area to reschedule. Provide information on testing options.
    SAY: In order to keep you and our patients safe, your appointment will need to be rescheduled.

Direct symptomatic patients to contact Health Links – Info Santé for further screening and direction on testing.

Provide COVID-19 Fact Sheet
http://www.manitoba.ca/covid19/locations.html

Politely ask person to leave and return after they have reached the end of self-isolation period and no longer have symptoms

NOTES: Screening criteria are intended to supplement clinical judgement, not supersede it.
++ Exposure may include scenarios like: large events or settings with confirmed case(s) of COVID-19. Health care providers should confirm setting AND how individual was notified.
* Current Public Health Orders do not require self-isolation for travelers returning from Western Canada, the Territories or Ontario west of Terrace Bay provided they have no symptoms of COVID-19 and no known exposure to COVID-19
** Essential medical escorts are allowed ONLY for patients who meet certain criteria – please speak to your manager (or designate) to confirm whether a patient meets the criteria.