**Person presents.**

**In certain circumstances visitors and/or essential medical escorts will be allowed. Essential medical escorts are those deemed by a provider as required support for Indigenous patients. If medical escort is present, confirm with manager (or designate) that they are essential and required for patient assistance and then screen escort as well.**

**Maintain spatial separation (2m/6ft).**

**Instruct** patient and escort (if necessary) to clean hands with alcohol-based hand rub.

**Ask re: Exposure Criteria and history – In the past 14 days have you:**

- Returned from travel outside of Manitoba*
- Had exposure† to a confirmed case of COVID-19 where medical PPE was not being worn (confirm setting and how individual was notified); OR
- Had laboratory exposure working directly with specimens that contain COVID-19 where medical PPE was not being worn? OR
- Been instructed to self-isolate?

**Determine if Patient is Symptomatic**

**Ask:** Do you have any cold or flu symptoms?

**Yes**

- Provide a medical mask to patient and escort
- Move them into a segregated waiting area (designated in advance)
- Tell the patient someone is coming to speak with them

**Yes**

- Provide COVID-19 Fact Sheet
  [http://www.manitoba.ca/covid19(locations.html](http://www.manitoba.ca/covid19(locations.html)

**Manager/supervisor or designated lead person in screening area**

- Receive history from screener
- Contact clinical area to ask if the appointment can be rescheduled or if the person should still attend appointment.
  - If person **does need to attend**, tell them to go directly to the area. Provide information on testing options
  - If appointment is not critical and no negative impact to health to delay, tell person to leave and contact clinic/area to reschedule. Provide information on testing options:
    - SAY: In order to keep you and our patients safe, your appointment will need to be rescheduled.

**Instruct** symptomatic patients to contact Health Links – Info Santé for further screening and direction on testing.

**Direct** symptomatic patients to contact Health Links – Info Santé for further screening and direction on testing.

**Provide** COVID-19 Fact Sheet

[http://www.manitoba.ca/covid19(locations.html](http://www.manitoba.ca/covid19(locations.html)

**Politely ask** person to leave and return after they have reached the end of self-isolation period and no longer have symptoms.

**Instruct** patient and escort to clean hands with alcohol-based hand rub.

- Provide a medical mask to patient and essential medical escort
- Provide directions to appropriate area if needed.

**NOTES:** Screening criteria are intended to supplement clinical judgement, not supersede it.

* Exposure may include scenarios like: large events or settings with confirmed case(s) of COVID-19. Health care providers should confirm setting AND how individual was notified.

* Travel – If patient responds ‘yes’ to travel, ask if they are a transport worker or essential traveller. If yes and they pass all other screening criteria, patient should be screened as orange zone and admitted into the facility with appropriate PPE.

**Essential medical escorts** are allowed ONLY for patients who meet certain criteria – please speak to your manager (or designate) to confirm whether a patient meets the criteria.

**March 22, 2021**

Triage Process for Alternate Points of Entry (Other than Emergency/Urgent Care)
Change tracker:

- March 22, 2021: Added information for if patient is a transport worker / essential traveller.
- March 15, 2021: All patients, medical escorts and visitors will now be provided with medical mask at screening.
- Jan. 29, 2021: Updated travel screening with requirement to self-isolate for 14 days following travel to anywhere outside Manitoba.