Triage Process for Alternate Points of Entry (Other than Emergency/Urgent Care)

Person presents. Maintain spatial separation.
Staff confirms individual is a patient and asks: *Have you in the past 14 days*:

- Returned from **travel outside Manitoba; OR**
- Had *exposure to a confirmed case of COVID-19; OR*
- Had laboratory exposure, in a person who works directly with biological specimens known to contain COVID-19

**NOTE:**
Health care providers should confirm setting AND how individual was notified.

Screening criteria are intended to supplement clinical judgement, not supersede it

*Exposure may include scenarios like: large events or settings with confirmed case(s) of COVID-19;

- Yes
- No

Manager/supervisor or designated lead person in screening area

- Receive history from screener
- Contact clinical area to ask if the appointment can be rescheduled or if the person should still attend appointment.
  - If person **does need to attend**, tell them to go directly to the area. Provide information on testing options
  - If appointment is **not critical** and no negative impact to health to delay, tell person to leave and contact clinic/area to reschedule. Provide information on testing options:

  **SAY:** In order to keep you and our patients safe, your appointment will need to be rescheduled. I will provide you with information about where to go to get tested for COVID-19
  Provide COVID-19 Screening Fact Sheet
  Politely ask person to leave and return after they have reached the end of self-isolation period and no longer have symptoms

- Yes
- No

Instruct person and escort to clean hands with alcohol-based hand rub.
Provide directions to appropriate area if needed.

*If escort present and required for patient assistance, screen escort as well*